

Von: Guido Gürtler [guido.guertler@t-online.de]
Gesendet: Samstag, 18. Dezember 2010 13:46

An: 'zs@swissts.ch'
Cc: 'info@tuev-sued.de'; ICC Bertasi, Stefano; NORMAPME BURKE, Sarah ;
'info@cwk-scs.ch'

Betreff: ISO 26000:2010 certificate for CWK-SCS, summary on the Internet

Dear Mr Bieler,

during the last four weeks it was regrettably not successful to contact you by mail and phone. In addition to the recent discussion of your case on the Internet we have prepared a summary at http://www.26k-estimation.com/html/misconceptions_and_misuse.html#case-SWISS-TS-CWK-SCS . If any statement was in your opinion not applicable please let us know so that we could possibly change it.

Best regards,
Guido Guertler

NORMAPME expert and ICC Observer
"ISO 26000 Guidance on social responsibility"
guido.guertler@t-online.de
+49 173 350 27 22
NORMAPME, European Office of Crafts, Trades and Small and Medium-sized
Enterprises for Standardization, Brussels, <http://www.normapme.com/>
ICC, International Chamber of Commerce, Paris, <http://www.iccwbo.org/>

Von: Guido Gürtler [mailto:guido.guertler@t-online.de]
Gesendet: Donnerstag, 9. Dezember 2010 17:52
An: 'zs@swissts.ch'
Cc: 'info@tuev-sued.de'; ICC Bertasi, Stefano; NORMAPME BURKE, Sarah
Betreff: Withdrawal of ISO 26000: 2010 certificate for CWK-SCS--< AW: Evident misuse of ISO 26000 by SWISS TS

Dear Mr Bieler,

further to our e-mail of 17 November you may have seen the letter of ISO, dated 25 November 2010, urging you to withdraw the mentioned certificate. Since a few days I wanted to talk to you on the phone, but this was regrettably not possible.

Your certificate seems to be an object lesson, an object lesson on how not to handle ISO 26000. It is widely known on the Internet, including the press release of your customer expressing pride of being certified against ISO 26000. If you are interested in other examples of misconceptions and misuse, please have a look at http://www.26k-estimation.com/html/misconceptions_and_misuse.html

We would be pleased to learn more about your decision.

Sincerely,

Guido Gürtler
ICC Observer and NORMAPME expert to ISO 26000

+49 173 350 27 22
guido.guertler@t-online.de

Von: Guido Gürtler [mailto:guido.guertler@t-online.de]
Gesendet: Mittwoch, 17. November 2010 09:58
An: 'zs@swissts.ch'
Cc: 'info@tuev-sued.de'
Betreff: Evident misuse of ISO 26000 by SWISS TS

Swiss TS Technical Services AG
Richtistrasse 15
8304 Wallisellen

zs@swissts.ch
cc: info@tuev-sued.de

17 November 2010

Evident misuse of ISO 26000 by SWISS TS

Ladies and gentlemen,

the certificate issued by your organization (see annex) raises serious concerns about your operations. As you may know, the relevant paragraph of the scope of ISO 26000 reads:

This International Standard is not a management system standard. It is not intended or appropriate for certification purposes or regulatory or contractual use. Any offer to certify, or claims to be certified, to ISO 26000 would be a misrepresentation of the intent and purpose and a misuse of this International Standard.

As this International Standard does not contain requirements, any such certification would not be a demonstration of conformity with this International Standard.

So, ISO 26000 is not a management system standard and is not for certification, while the text of your certificate says that you understand ISO 26000 as a management system standard. On your certificate the information is given that you are an organization of SVTI and TÜV Süd; the latter one is surely an IAF accredited certification body. You may be interested in knowing about the resolution on an IAF/ISO joint communiqué on ISO 26000 certification that reads:

IAF Resolution 2010–10 – (Agenda Item 7) IAF/ISO Joint Communiqué on

Certification to ISO 26000

The General Assembly, acting on the recommendation of the Technical Committee, resolved that there will not be any accredited certification to ISO 26000 (publication date 1 November 2010).

ISO 26000 explicitly states that it is not intended or appropriate for certification, and any certification would be a misuse of the standard. Therefore, Certification Bodies are strongly urged not to promote or provide certification to ISO 26000 and Accreditation Bodies and Certification Bodies are requested to report any misuse or need for certification, to the ISO Secretariat.

Source: IAF document "IAF-AM-10-006 IAF.24 General Assembly – 2010"

With this in mind you may consider taking “corrective action”, inform your customer and withdraw the certificate. For any further information we are at your disposal.

Kind regards,

Guido Gürtler

ICC Observer and NORMAPME expert to ISO/TMB/WG SR; www.26k-estimation.com

guido.guertler@t-online.de

Annex: your certificate for

CWK-SCS Division der Coop Genossenschaft

CH-8411 Winterthur